

REPUBLIC COMPANIES WARRANTY

MECHANICAL DIVISION

All warranty claims must be submitted on the current Republic Companies warranty claim form. All pertinent information must be filled in. This includes – customer name and complete address, the dealer name, the unit model and serial number, the defective part number (this part number is usually stamped on the part and may not be the same as the replacement part number), the replacement part number, the date of the unit installation, and the date the part was replaced, and a short description of the problem. If the dealer knows their PO number and/or the invoice number of the replacement part purchase, this may be filled in, but is not required. If a warranty claim is filed without all of the necessary information submitted, the claim will be rejected until all information is provided.

All products with printed date codes returned under warranty must have the date code information filled in. The date code may be stamped on the outside of the product or under the cover or is usually stamped on the circuit board. Ex: White-Rodgers date codes are 4 numbers and 1 letter, i.e. 2409D on the inside cover, Honeywell date codes are 4 numbers stamped on the product, i.e. 1021.

A compressor replacement must have the second section of the form completed. This includes: the model and serial number of the defective compressor, and the model and serial number of the replacement compressor. The defective compressor must be returned with the warranty form. Also include the serial number of the installed A-coil.

The second section must also be completed if an A-coil has been replaced. The defective and replacement model and serial number must be filled in. The defective coil must be returned with the warranty form.

The third section of the warranty form is to be completed by Republic Companies.

All labor credits must be pre-approved by Republic's TSA prior to replacement.

**All parts must be returned for warranty, unless prior approval has been granted.
All claims must be submitted within 60 days of service date.**